

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS
RAJYA SABHA
QUESTION NO 73
ANSWERED ON 08.02.2017**

Enquiry into complaints of poor quality of rations in paramilitary forces

73 Smt. Ambika Soni

Will the Minister of HOME AFFAIRS be pleased to state :-

- (a) whether complaints have been received from jawans about poor quality of rations being given to security personnel in paramilitary forces;
- (b) if so, whether independent enquiry has been held to find out the facts and if so, the findings thereof and action taken by Government thereon;
- (c) whether grievance redressal mechanism is effective in all the paramilitary forces, if so, the details thereof; and
- (d) the details of steps taken to improve their working conditions and welfare measures?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI KIREN RIJJU)

(a) to (d): A Statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO THE RAJYA SABHA STARRED QUESTION
NO.*73 FOR 8.2.2017.

(a) to (d): As per information received from BSF, a video tape was uploaded on social media regarding poor quality of food in BSF. Senior officers of the Force were deputed to ascertain the facts. A Staff Court of Inquiry (SCOI) has been ordered and to facilitate free and fair inquiry, the officers concerned have since been transferred. The CRPF has also reported two such complaints of poor quality of food along with various other grievances. An inquiry into these allegations is under way. With respect to other Paramilitary Forces viz. SSB, ITBP and CISF, no such complaints have been received. All the Forces have a robust grievance redressal mechanisms. The Ministry of Home Affairs have reiterated to the Forces to ensure that the officers during their visit to Posts, may check on the aspects of living conditions, clothing, food and equipment and they may also take initiative to get free and frank feedback of the personnel. It has been advised that senior officers may also partake the food prepared for the jawans and endorse a note on the quality/quantity of food in the inspection register. The Forces have also been advised to review their internal grievances redressal systems to ensure effective measures to redress grievances.
