

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS
RAJYA SABHA
QUESTION NO 695
ANSWERED ON 08.02.2017**

[Grievances expressed by BSF jawans](#)

695 Shri Derek O Brien

Will the Minister of HOME AFFAIRS be pleased to state :-

(a) whether the Ministry is taking steps to ensure good living conditions for troopers posted along the Line of Control, if so, the details thereof;

(b) whether the Ministry is planning to take any steps to address the grievances expressed by BSF jawans, if so, the details thereof; and

(c) whether the Ministry is planning to release a status report for the same, if so, the deadline for such report?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI KIREN RIJJU)

(a) to (c) :- Border Security Force (BSF) is deployed at Line of Control under Operational control of Army. All concerted efforts are made for providing all possible welfare measures and improving living conditions for troops. A robust grievance redressal mechanism is already in operation at various levels in BSF.

The Ministry of Home Affairs have reiterated to the Forces to ensure that the officers during their visit to posts, may check on the aspects of living conditions, clothing, food and equipment and they may also take initiative

...2/-

-2-

RS.US.Q.No.695 FOR 08.02.2017

to get free and frank feedback of the personnel. It has been advised that senior officers may also partake the food prepared for the jawans and endorse a note on the quality/quantity of the food in the inspection register. The Forces have also been advised to review their internal grievances redressal system and take proactive measures to redress the grievances.
